

Delivering better services



Lancashire Family Safeguarding



The Case for Change

In 2019 demand levels in Lancashire were unprecedented

we wanted to ensure the right support for children and families was being provided at the right time, and that children could safely remain at home with their parents

Audit activity highlighted the need to strengthen our application of thresholds

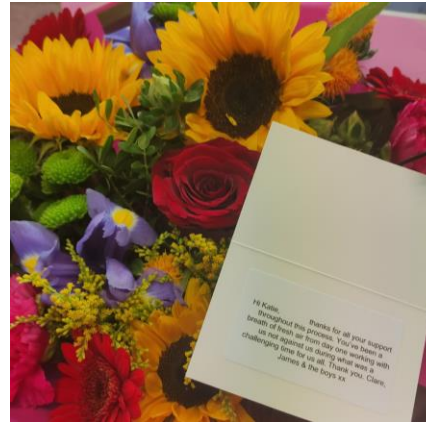
We recognised the need to strengthen our partner relationships



What impact does this way of working have?

Reduction of Children subject to a CP Plan. Rate from 54.9 to 27

Staff love Family Safeguarding – good morale



To Lily
Thank you for being you, you have kept us together through the darkest of times you have helped me more in a couple of months than any one has in my full life

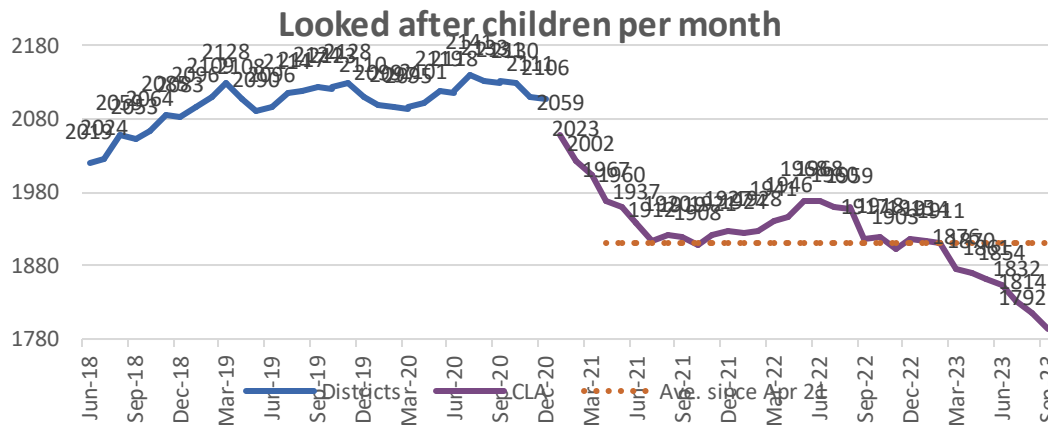
Having Social Services has saved my life without I don't think I would be here Today Thank you for everything you have done for us words can not describe how grateful I am.

Rate of CLA from 86 to 71.4, 2128 to 1736

449 fewer children aged 12 & under entered care

*At the start of the child protection plan I was really worried, I thought I might lose the kids, I really did think that. I didn't want social workers and that but actually I needed it. It's changed my life, it's been really good, I have learned loads, everyone has been really great. I have really enjoyed it. The triple P stuff with Jan was great, Jan's really nice. I got loads out of working with Ben, I feel I have learned loads, from him I have grown as a person. I can see people for who they are. It's been really great. Thank you Ali, thank you for the book, I've read it, I can recognise myself, it given me a reason why I might choose people like ***. You have all been great, the kids have liked you coming. Everyone has been kind and nice'. I have lots to look forward to - Christmas, getting my licence back. I'm enjoying spending time just me and the kids Thank you so much*

I have to say this in a text message because I'll probably start crying if I say it to your face 😭 but thank you so much for everything you have done for me and Harvey we both truly appreciate every last thing you have done and sticking your neck on the line for us and trusting and believing in us ❤️ You are an amazing social worker and I'm sure you're an amazing mum and friend ❤️ people are very lucky to have you as their social worker and to have someone like you help them and understand. Thank you so so much ❤️



Feedback from Families –it's making a difference

Reduction in Complaints
increase in compliments

Impact and benefits

Improved outcomes for children, young people and their families

Better and earlier early help

TAF– low levels of step up

Positive impact of TASS – Low absence

Strong community offer

Better, shared decision-making

Right support, right time - Referral rate low

CSSH in MASH - Referral rate low

Right support - Re-referral rate low

Better care planning

Committed and creative practitioners

Low rates of children in our care

Low rates of CiN and CP

Children in Care & Care Leavers

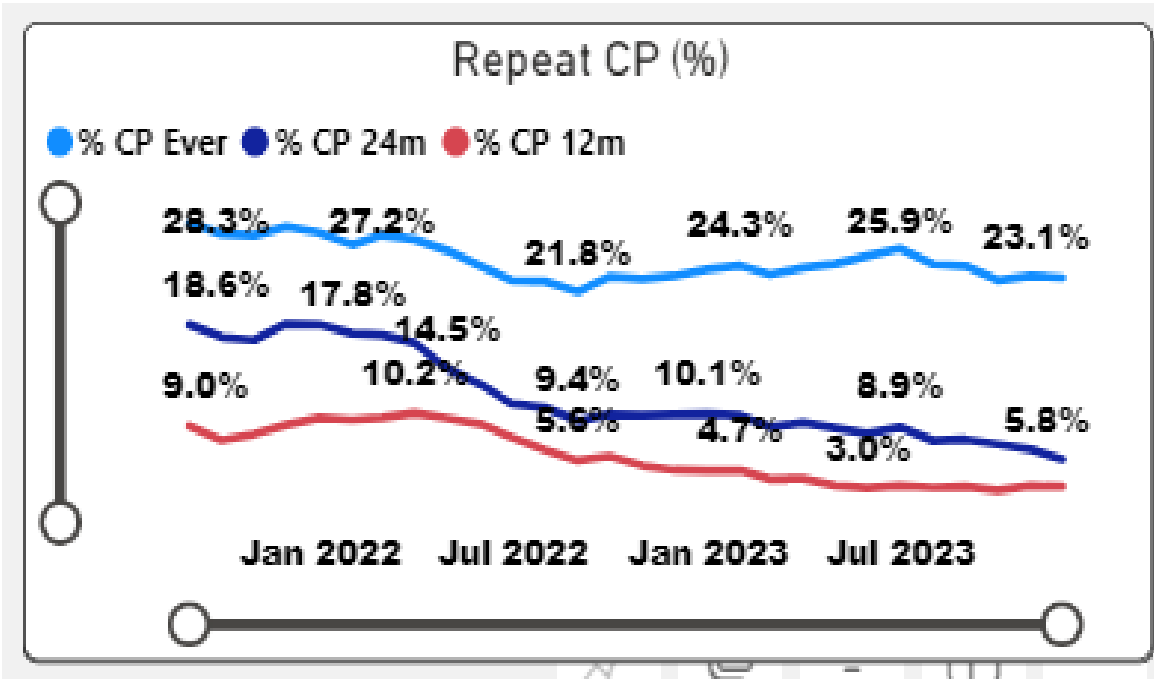
Improved permanence planning

Improved relationship with children in our care

In touch with young people leaving care



Repeat CP



There is clear evidence from the repeat CP data around the impact of Family Safeguarding on supporting families to make and sustain change.

This is significantly more evident in the 24-month period.

But is also consistently evident in the repeat CP plans within 12 months which remains low at 3.0%



Next Steps

Practice Development

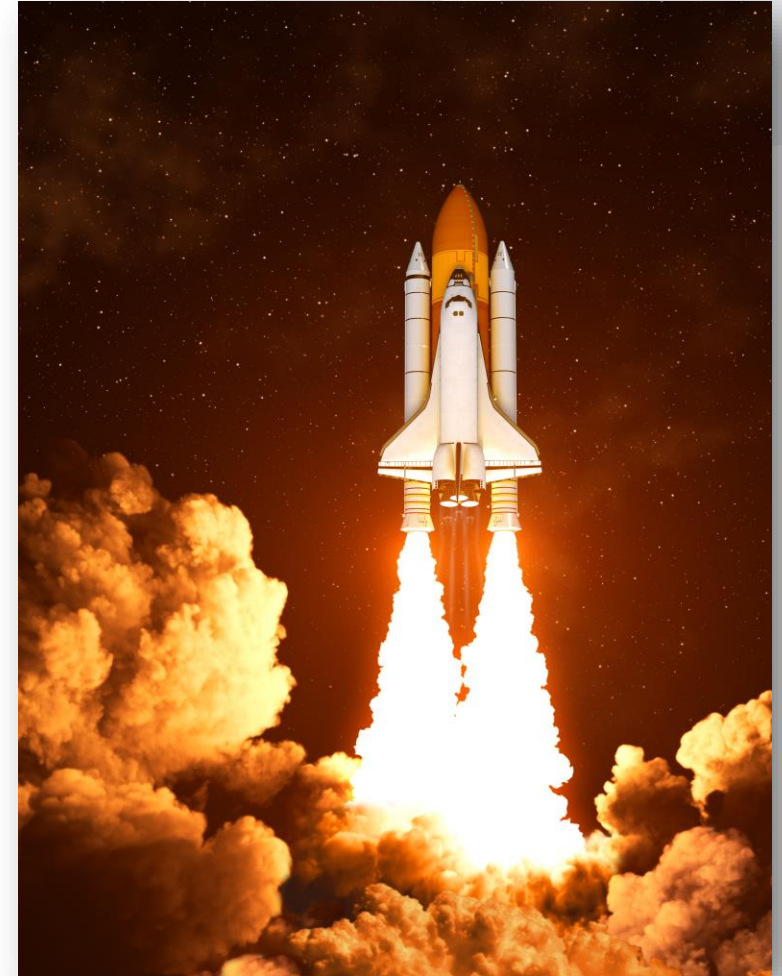
We have a mostly young and inexperienced workforce, and our focus needs to be on upskilling them into confident and able practitioners, who are able to deliver the model whilst managing the competing and complex demands of the role.

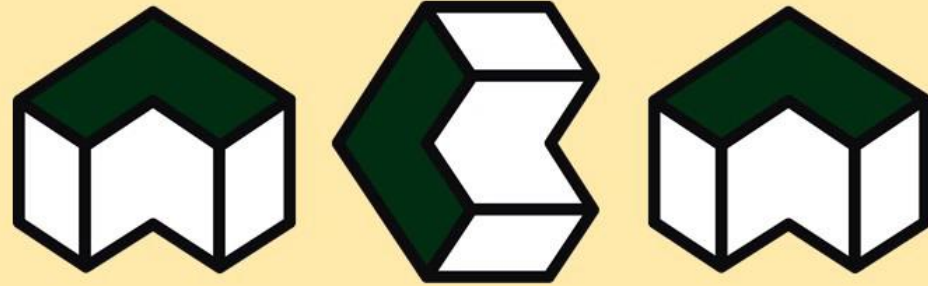
Key decision making

FS requires the need for fluidity in its decision making, but in a way that supports and upskills practitioners but at the same time ensuring that casefiles reflect the thought processes and analysis of practitioners and managers.

Evolving the service offer

Herts have evolved their service offer since implementation to cover gaps in provision and Lancashire should consider the same.



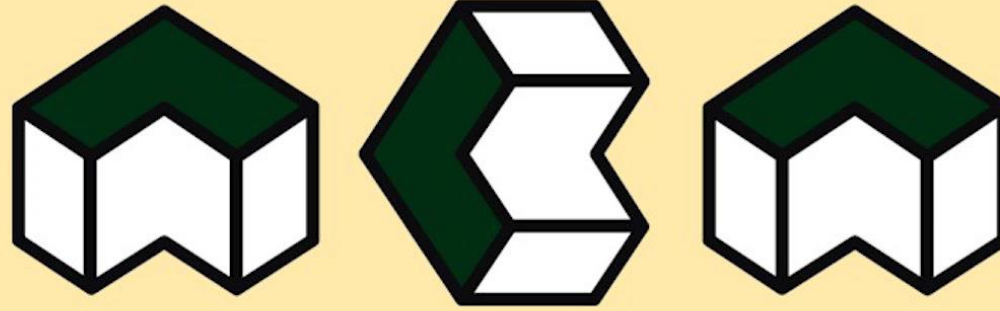


ALASDAIR CANT & ASSOCIATES

Motivational Interviewing

Emma – Approaching TAF Meetings: Families' Stories





ALASDAIR CANT & ASSOCIATES

Motivational Interviewing

**MI with teenagers and young people:
Families' Stories**

